

Summary of approach to scrutiny of issues identified as priorities for scrutiny at informal event on 8 September

Issue identified for Scrutiny	Responsible Committee	Considerations to Date/Planned Considerations by relevant Committee	Proposed Approach to taking forward scrutiny	Public consultation/survey findings including quality of life survey (QUOLS)
Communication	Strategic Monitoring Committee (SMC)	Proposed consideration of effectiveness of Customer Insight Unit – June 2009	Report to be made to SMC in November setting out proposal for consideration.	<p>The following are identified by the Council as key issues in Herefordshire:</p> <p>Greater responsiveness to customers.</p> <p>Understanding localities and working with local people to improve them.</p> <p>The public perception of the Council.</p>
Housing issues	Adult Social Care and Strategic Housing Scrutiny Committee (ASCH)	<p>ASCH December 2008 – Housing Allocation Policy</p> <p>ASCH July 2009 – report on affordable housing delivery programme</p> <p>Homelessness Alleviation Schemes (report scheduled – December 2009)</p>	That a report be made to ASCH in December.	<p>QUOLS</p> <p>Affordable decent housing is the third most important factor most important in making somewhere a good place to live</p> <p>It is the fifth most important thing that needs improving</p>

Safeguarding	Children's Services	Seminar scheduled for 9 November	Proposed to identify area for scrutiny focus following the seminar.	Identified by the Council as a key issue in Herefordshire. The strategic Options public consultation said one of the improvements the public most wanted to see is more support for families to protect vulnerable children.
Transport	Environment Scrutiny Committee	Report to be made in November on Setting Local Speed Limits/Highway Maintenance Standards and invitation to the Safer Roads Partnership to update on progress made against action plan.	Report to be made to Environment Scrutiny Committee in November setting out proposal for consideration.	<p>QUOLS</p> <p>Public Transport is the fourth most important factor in making somewhere a good place to live.</p> <p>Level of traffic congestion is the third most important thing that most needs improving.</p> <p>Road and pavement repairs were identified as the thing that most most needs improving.</p> <p>Road Safety is identified by the Council as a key issue in Herefordshire.</p>
Youth	Children's Services Scrutiny Committee (but with input from nominated Members of Community Services Scrutiny Committee.	No recent consideration.	Proposed to hold seminar and identify areas for scrutiny focus.	<p>QUOLS</p> <p>Activities for teenagers are the second most important thing that needs improving</p>